

INSTRUCTION CONCERNING WITHDRAWAL FROM THE CONTRACT

Right of withdrawal

You have the right to withdraw from the present contract within 14 days without giving any reason.

Deadline to withdraw from the contract expires after 14 days from the date on which you came into possession of the goods, or a third party other than the carrier and indicated by you came into possession of the goods.

To exercise the right of withdrawal, you must inform us (University of Warsaw, Krakowskie Przedmieście 26/28, 00-927 Warsaw, tel: 22 55 24 060, e-mail: sklep@uw.edu.pl) of your a decision by means of an unequivocal statement (e.g. a letter sent by mail, fax or e-mail).

You can use the model withdrawal form, but it is not mandatory.

You can also fill in and submit the withdrawal form or any other unequivocal statement electronically. If you use this option, we will communicate to you an acknowledgment of receipt of such a withdrawal on a durable medium (e.g. via e-mail).

To keep the withdrawal deadline, it is sufficient to send the information concerning exercising the right of withdrawal from the contract before the deadline.

Please attach the original proof of purchase (receipt or invoice) to the notice on exercise of the right of withdrawal.

Effects of withdrawal from the contract.

In the case of withdrawal from the present contract we shall reimburse to you all payments received from you, including the costs of delivery (excluding additional costs resulting from your choice of delivery method, other than the least expensive method offered by us), within 14 days from the date on which we are informed about your decision to exercise the right of withdrawal from the present contract. Reimbursement of payment will be done using the same payment method that you used for the initial transaction, unless expressly agreed otherwise; in any case you will not incur any charges associated with the return.

We may withhold reimbursement until receipt of goods or receipt of the proof of sending the goods, depending on which event occurs first.

Please send or transfer the Product to the following address: University of Warsaw, Krakowskie Przedmieście 26/28, 00-927 Warsaw, promptly and in any event no later than 14 days from the day on which you informed us about your withdrawal from the present contract. The deadline is met if you send back the goods before the lapse of 14 days. We bear the costs of returning the goods. You are responsible only for a reduction in the value of the item resulting from the use of it in a way other than necessary to establish the nature, characteristics and the functioning of it.